

Local Government Digital Transformations

True digital transformation occurs gradually, step by step, with the integration of new technology, ongoing enhancements, staff training to adopt new systems, and a steady transition that leads to a lasting adjustment to a modern mindset.

Recognising that digital transformation is a process, not an instantaneous shift is crucial. The journey is challenging, but the results are well worth the effort.

Trust the process

Here are some of the **benefits we believe digital transformation initiatives** can deliver for local government:

Improves Accessibility & Inclusivity

Providing digitally enhanced services improves convenience for all citizens, including those with disabilities or limited mobility. Online platforms and digital services make it easier for a broader range of individuals to access vital information and services.

Strengthens Cyber Security

Implementing stringent cyber security measures not only fortifies the protection of sensitive information, but also significantly contributes to the success and resilience of the digital evolution.

Optimises Data Utilisation

Clear visibility of digital systems allows local governments to gather, analyse and interpret data more effectively. This data-driven approach aids in making informed decisions and identifying areas that need attention or improvement.

Efficient Cost Savings

Automation and digital tools can streamline administrative tasks, reducing manual effort and time spent on paperwork, ultimately allowing local governments to reallocate resources to more critical areas while potentially reducing operational costs.

Enhances Service Delivery

By utilising technology, governments can offer better access to services, faster response times, and more personalised assistance, ultimately enhancing the overall experience for residents.

Encourages Sustainability

Implementing digital changes can support sustainability initiatives within local governments, leading to reduced paper usage, more energy-efficient processes, and a smaller environmental footprint.

It's no wonder

75%

of public sector organisations are looking to expand their digital services in the next two years¹.

We recognise there are **challenges that can hinder** these efforts and most local governments face very similar challenges:

Managing the persistent situation of **enduring budget reductions** and a decrease in the workforce.

Reinternalising additional services that were **previously contracted out to external sources**.

Developing streamlined services while ensuring the preservation and **upkeep of existing** ones.

Adapting to **new work methods, shared workspaces**, and optimising the use of properties and facilities.

Greater **integration and information sharing** with other public sector departments.

Build for change. Today.

We're here to help.

We're here to help organisations uncover the potential and possibilities that new technologies, such as AI, cloud and automation, can offer. We strive to find ways to leverage these technologies to help achieve objectives, enhance operations, and improve experiences for citizens, staff, and the communities they serve.

Read our latest Insights Paper, written specifically for Local Government organisations, where we explore the key technology trends of our time, the technologies and digital strategies that can help you on your transformation journey.

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Digital Transformation in Local Government

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