

Horizon

Collaboration Assessment
and Strategic Roadmap

BLOCK 

Don't settle for good enough

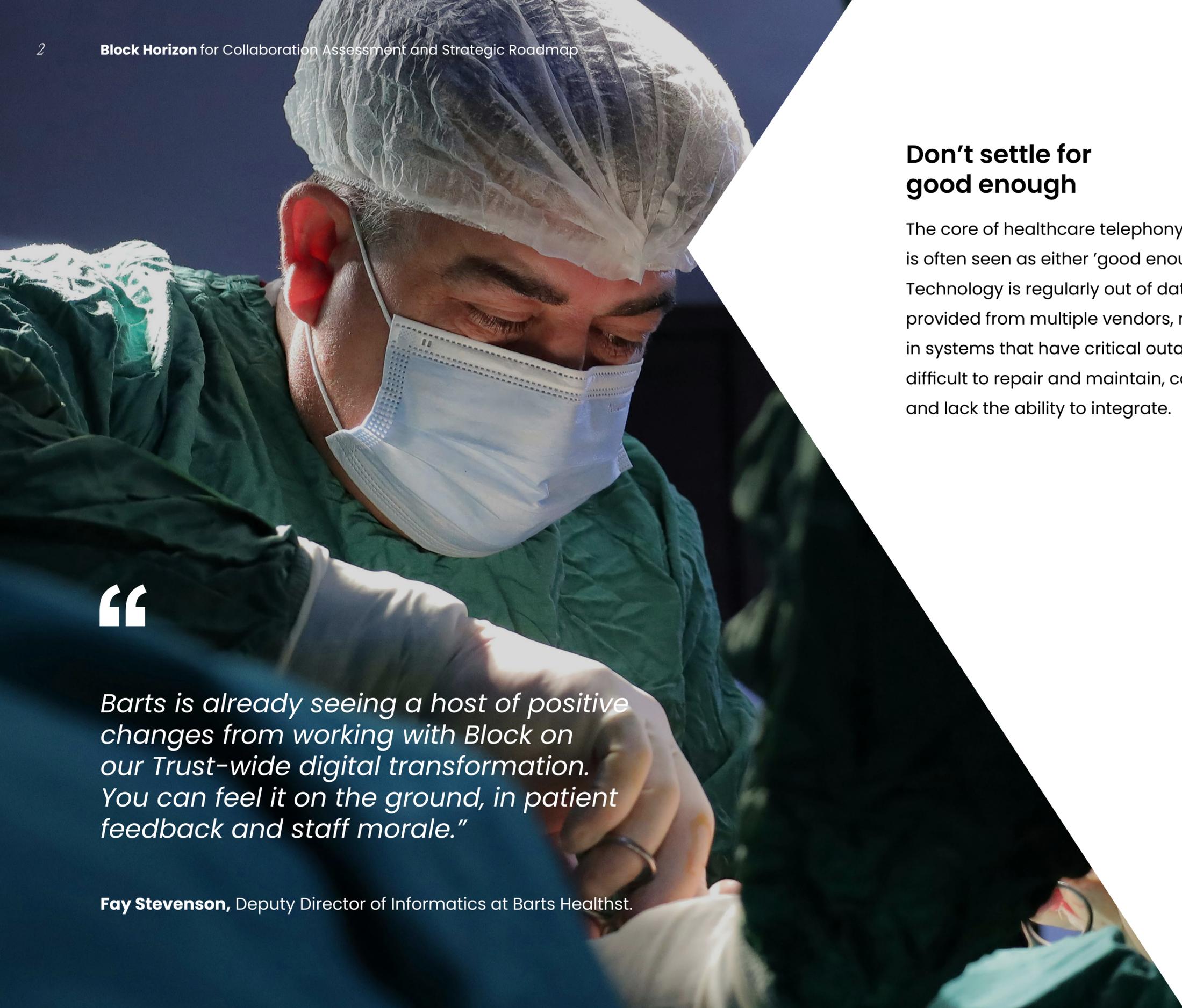
The core of healthcare telephony service is often seen as either 'good enough'. Technology is regularly out of date, and provided from multiple vendors, resulting in systems that have critical outages, are difficult to repair and maintain, costly, and lack the ability to integrate.

Tip the scales in your favour

If planning is not prioritised, these issues become a threat to digital progress. Your journey to smarter collaboration can help tame complexity, empower staff and reduce costs. It's time to empower your healthcare ecosystem with collaboration that exceeds your expectations

Move from strategy to reality

Our assessment service helps IT teams establish the current state of collaboration technology and service, the proposed future vision, and the measured outcomes from such an investment. We help your team to translate your trust's digital vision into a practical, customised roadmap.



Barts is already seeing a host of positive changes from working with Block on our Trust-wide digital transformation. You can feel it on the ground, in patient feedback and staff morale."

Fay Stevenson, Deputy Director of Informatics at Barts Healthst.



A Future Now Collaboration Assessment in 6 weeks or less



1. Kick Off

Strategic Alignment Meeting: Empowering Your Vision

Initiate the engagement with a session to align our efforts with your Digital Strategy. We'll set clear goals for the assessment, ensuring that every step is clearly understood, and the right stakeholders are engaged.



4. Operations Workshop

Enhancing Operational Insight: Empowering Seamless Operations

Develop a broad understanding of how technology is operated in your specific environment. Through collaborative sessions, we bridge the gap between technology and service management which is paramount to ensuring success.

Output: Operating Model



2. Data Capture

Empowering Insightful Install Base Information

We'll undertake a comprehensive review of your existing collaboration service, including voice, video, messaging, contact centre, and any other tools that make up your collaboration ecosystem.



5. Commercial Options Appraisal

Empowering Insightful Install Base Information

We'll undertake a comprehensive review of your existing collaboration service, including voice, video, messaging, contact centre, and any other tools that make up your collaboration ecosystem.

Output: Commercial Options Appraisal



4. Technical Workshop

Current State Capture: Empowering Technical Teams

Work with technical teams to take a deep dive into your current state, issues, and aspirations. Our approach is centred around knowledge sharing, ensuring that your teams are informed and actively involved in the process.

Output: Technical Roadmap & Design Briefing



6. Output Presentation

Insightful Findings and Next Steps: Empowering Decision Making

We present back our findings, delivering a comprehensive summary report. This session is not just about informing; it's a platform for feedback and discussion. We also explore next steps, enabling your teams to make informed decision with confidence.

Output: Presentation and Roadmap Documentation



Speak to your Account Director today

This assessment offer is only available to a select number of NHS Trusts and for a limited time – so don't miss out.

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