



| BLOCK |

# MOBILE CLINICAL WORKSPACE

Fast, secure and reliable access to the information, applications and services clinicians need to **deliver a better patient experience at the point of care.**

**A VIRTUAL DESKTOP SOLUTION  
DESIGNED AND ARCHITECTED FOR  
HEALTHCARE PROVIDERS**

# THE DESKTOP CHALLENGE WITHIN THE NHS

The computing experience within most hospital, community and care settings is often worlds away from what we've come to expect in our personal lives. It's not unusual for it to take anywhere from 5 to 40 minutes to turn a desktop on, log in and access clinical systems and information.

For IT teams, ensuring seamless access to applications and data services while maintaining the required levels of security and compliance is extremely difficult, as demonstrated by the Wannacry attack in 2017.

In an environment where time is more critical than ever, this causes significant challenges for staff:

1 Slow, cumbersome and unreliable access to information

2 Too many passwords for too many systems

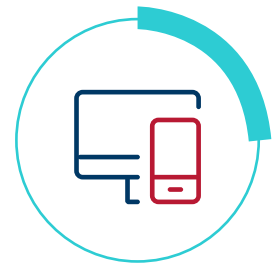
3 A lack of secure access to clinical information and data when working remotely

Outside of our workplace, we're afforded ever-evolving superfast consumer experiences; booking a taxi or hotel, finding a restaurant, or checking the weather, all are at the simple tap of an app on your smartphone or tablet. So why not in healthcare?

**THERE IS A BETTER WAY**

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## THE DESKTOP EXPERIENCE FOR CLINICIANS TODAY



**ONLY 25%**

have access to digital information at the point of care



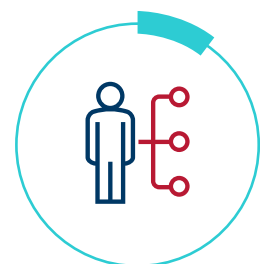
**JUST 9%**

can find the information they need quickly and easily



**ONLY 6%**

had expectations on time to login met



**JUST 11%**

use single sign on capabilities

# DELIVERING AN EXCEPTIONAL USER EXPERIENCE

Designed specifically for healthcare, Mobile Clinical Workspace is an optimised virtual desktop solution that offers users the convenience, speed and freedom they need to act at the point of care. Clinicians can move freely from place to place, workstation to workstation, keeping connected to their current desktop and applications, regardless of the device in use.

**Faster logon times, single sign-on, tap-and-go access and 'follow me' sessions** improve efficiency, freeing up time that can be spent engaging with patients and providing care.

For clinicians, the outcome is clear; greater satisfaction, faster access to resources and applications, fewer frustrations, minimal delays and freedom to use any device.

Mobile Clinical Workplace provides fast, reliable and secure access to information to **more than 80,000 NHS users across** many of the country's largest and most complex Trusts.

# THE VALUE FOR CLINICAL STAFF & PATIENTS

Some clinicians need to logon in different areas up to 40 times per day. The decrease in logon times from several minutes to seconds, combined with the improved system performance, saves thousands of staff-hours every day.

## Mobile Clinical Workspace delivers:

- ✓ Fast, easy and dependable access to workstations with 'follow me' desktop
- ✓ Excellent mobility with applications and information accessible from any device
- ✓ A reliable experience with fewer issues and faster resolution times

## What this means for patients:

- ✓ Improved safety and care
- ✓ Faster service and treatment times
- ✓ Less waiting and quicker discharge times
- ✓ Staff have more time to provide care
- ✓ Patient data is more secure

# FEWER FRUSTRATIONS, MINIMAL DELAYS

Mobile Clinical Workspace is the end-user computing platform, designed for healthcare to securely deliver the required apps, services and resources, at the **right time**, in the **right place** to the **right devices**.



**ANY DEVICE**  
**ANY WHERE**



**ANY NETWORK**  
**ANY WHERE**

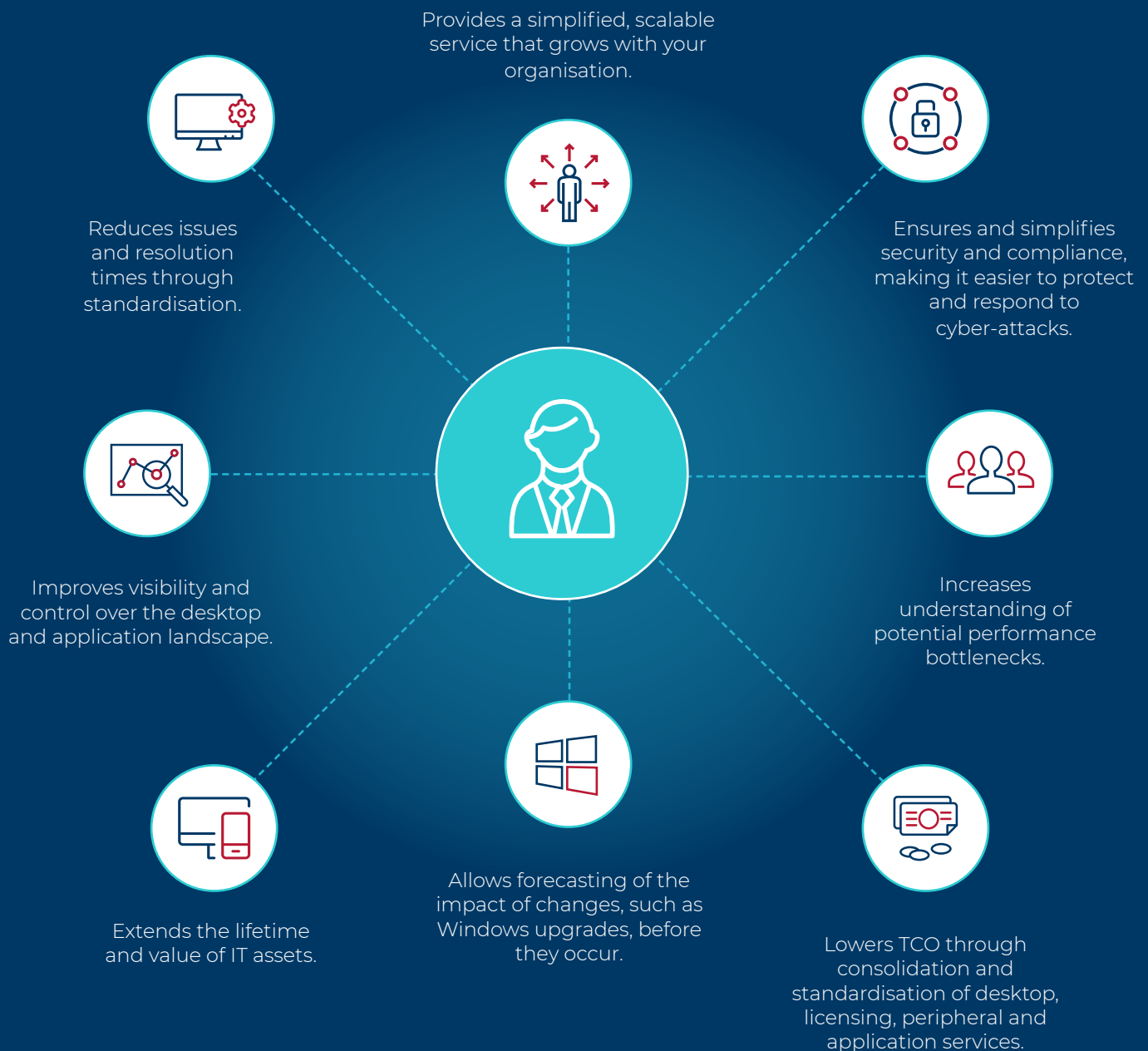


**ANY APPLICATION**  
**ANY WHERE**

# THE VALUE FOR IT TEAMS

In January 2019, the NHS published their ambitious long term plan for improvement over the next decade. The plan underpins the importance of technology in the future NHS; setting out the critical priorities that will support digital transformation and provide a step change in the way the NHS cares for citizens.

Mobile Clinical Workspace not only vastly improves the user experience but also delivers significant benefits to IT departments, freeing up valuable resources to support future digital transformation initiatives.



# SECURE BY DESIGN

Mobile Clinical Workspace uses virtual desktop infrastructure (VDI), hosting desktop environments on centralised servers and delivering them to users on request. It can be deployed on-premise or in the cloud.

By design, Mobile Clinical Workspace makes it easier to protect and respond to cyber-attacks, securing desktops immediately and reducing the risk of potential Malware attacks such as WannaCry.

You manage privileges and access rights at a group and individual level, or at device level. Patient data cannot be transferred or stored to endpoint devices making sensitive information easier to manage and protect.



Block is proud to hold the ISO 27001 accreditation, the internationally recognised Information Security Management Standard that proves our commitment to security.

## VALIDATED PLATFORM

Mobile Clinical Workspace has been built upon a validated reference architecture, using platforms from industry leading manufacturers.

vmware®

DELL EMC

CISCO®

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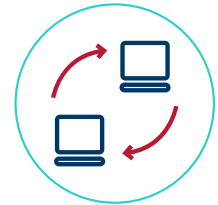


# A FULL SERVICE OFFERING

Mobile Clinical Workspace can be offered with a range of optional professional and hosted services to further support your IT teams:



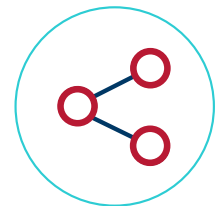
**KNOWLEDGE TRANSFER  
AND USER ADOPTION  
WORKSHOPS**



**24X7 SUPPORT**



**BACKUP AND  
RESTORATION**



**CONNECTIVITY AND  
STORAGE**



**DATA AND DEVICE  
MIGRATION**



**CHANGE AND RELEASE  
MANAGEMENT**



**MONTHLY PATCH  
& LIFECYCLE  
MANAGEMENT**

# DIGITAL FUTURES. DELIVERED TOGETHER.

Block is an IT innovation business, offering expert consultancy, business transformation and managed services that help healthcare organisations to define and achieve their digital aspirations.

We combine our deep vertical insight with proven technical expertise, and work in partnership with our clients to deliver impactful, measurable and sustainable business change through technology.

Most importantly however, we listen. By taking the time to truly understand the challenges you're facing, we're able to make sure investment priorities are always lined up to the strategic outcomes desired.

Our consultancy, support and solution services help clients across enterprise, commercial and public sectors to increase productivity, accelerate growth and deliver outstanding user experiences.

## Our Values:



Relationships First



Be Responsible



Think Differently



Get Excited



Go Beyond

Get in touch to arrange a demo and find out more about **Mobile Clinical Workspace**

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